



# NDAS

NORTHUMBERLAND DOMESTIC ABUSE SERVICES

## An update for July 2020

### COVID-19 & Our services

Whilst the team have been working from home, our support to adults and their children affected by domestic abuse has not stopped. We have been providing support via phone and video calls. Face to face support has been resumed for those unable to receive support by any other way, and is in accordance with government guidelines. Please speak with your practitioner for more details.



### SOCIAL MEDIA

You can keep up-to-date with our latest news and information via Facebook & Twitter!  
Search "Northumberland Domestic Abuse Services" Don't forget to check out our 'Control' video on YouTube!

### REFERRAL FORMS

There is now a dedicated form on our website if you wish to self-refer, or you are an agency referring on behalf of someone else, you can also make a general enquiry.



### DONATIONS

We are very lucky to have such great supporters and even in these difficult times, people are still thinking of us and making donations. Thank you for your support!

## NEW CHAT SERVICE

has been LAUNCHED P.T.O for more details

# Lets Chat!

## WEB CHAT

We have launched a new Web Chat service via our website.

We hope that this will enable more people to be able to get in touch and make that initial contact for support. The web chat service is there to provide an alternative point of contact but it is not to replace telephone or 1-to-1 support from our practitioners.

You can use the chat service for example, to arrange a call back from the team, to enquire about what we do, to get some advice or details of other partner agencies we work with.

You access the web chat from our website [www.nda.services](http://www.nda.services)

Please do share the webchat with anyone who you think may need it!



**NEW TIMES**  
**For our phones &**  
**web chat!**

The webchat is open from 12-2pm Monday – Friday and 6.30pm to 8.30pm Monday, Wednesday and Friday.



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